

880 IT Services Rate Card

Services rendered on-site at a client location are billed in minimum four hour increments; visits to local clients (in and around the city of Santa Cruz), phone consultations, or services rendered at our Santa Cruz office are billed in minimum one hour increments. Ongoing, on-site services are typically scheduled well in advance on the same day(s), and at the same time(s). Our consultants are senior level technical experts with decades of experience in the IT industry, although if you do need more basic support services, we can arrange to provide those as well. See our web site at www.880itservices.com for details on the qualifications and experience of our consultants.



The rates quoted below are general guidelines, and negotiable within reason based on the scope of the required commitment, travel time required for on-site visits, and term of contract. We are also available on a retainer basis; clients on retainer pay a fixed fee regardless of when service is provided (within reason), but should also expect to provide a greater degree of flexibility with regards to consistency of scheduling and comp time for off hours services.

Standard Business Hours (8 a.m. - 6 p.m.), excluding major holidays and weekends, by appointment only in our office or at your location

Ongoing services, contracted: **\$140/hr.**

On demand, scheduled at least *5 business days in advance*, no ongoing commitment: **\$140-160/hr. depending on requirements and availability**

Off hours rates/emergency service on demand

Ongoing services during non-business hours, contracted: **\$180/hr.**

Emergency / uncontracted urgent services (in or outside of normal business hours)*: **\$200-250/hr. depending on requirements, timing and availability**

* While our clients are typically understanding if we have to reschedule them on short notice, we do have to charge a premium to justify doing so.